


<b>QUALITY POLICY STATEMENT</b>		 <b>FCS</b> Fujichem Sonneborn Limited
Title: <b>Quality Policy</b>		
Reference No: <b>QMSS-701</b>		
Issue: 2	Date issued : December 2017	Originator: Jim Lamb

## Quality Policy Statement

The top level Objective of the Company is:

**“Right first time, on time.”**

### **FCS will:**

- Ensure that relevant customer, statutory and regulatory requirements are identified, understood and met.
- Supply products which consistently meet our customer specifications and application requirements.
- Actively seek to exceed customer expectations, enhance customer satisfaction and continually improve the Quality Management System.
- Identify and review the performance of measurable quality objectives against set targets to improve the performance of the Quality Management System.
- Ensure the risks and opportunities relating to conformity of services and products are determined and understood with improvement actions taken where required.

### **Our success is in:**

- Establishing and maintaining a Quality Management System that meets the requirements of IATF 16949:2016.
- Systematically reviewing and improving our management and manufacturing processes.
- Developing long term relationships with our Customers and working with them to develop cost effective solutions to issues.
- Liaising with our approved suppliers to develop new and innovative products.
- Developing our workforce’s skill sets to support achieving and exceeding customer expectations.
- Valuing Employee's contribution in suggesting and implementing improvements to the Quality Management System.
- Ensuring resources for supporting the Quality Management System are available, including training, site improvements and machinery upgrades.
- Embracing the required commitment to continual improvement.

The Policy is communicated to the Company's Employees and is available to interested parties on request.

Signed



Hiroya Déjima,  
Chief Executive Officer,  
December 2017