

<b>QUALITY POLICY STATEMENT</b>		 <b>FCS</b> Fujichem Sonneborn Limited
Title: <b>Quality Policy</b>		
Reference No: <b>QMSS-405</b>		
Issue: 3	Date issued: October 2021	Originator: Paul Purkiss

## Quality Policy Statement

The top level Objective of the Company is:

**“Right first time, on time.”**

### **FCS will:**

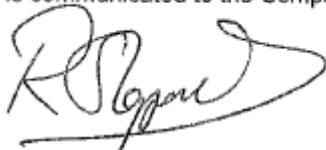
- Ensure that relevant customer, statutory and regulatory requirements are identified, understood and met.
- Supply products which consistently meet our customer specifications and application requirements.
- Actively seek to exceed customer expectations, enhance customer satisfaction and continually improve the Quality Management System.
- Identify and review the performance of measurable quality objectives against set targets to improve the performance of the Quality Management System.
- Ensure the risks and opportunities relating to conformity of services and products are determined and understood with improvement actions taken where required.

### **Our success is in:**

- Establishing and maintaining a Quality Management System that meets the requirements of IATF 16949:2016.
- Systematically reviewing and improving our management and manufacturing processes.
- Developing long term relationships with our Customers and working with them to develop cost effective solutions to issues.
- Liaising with our approved suppliers to develop new and innovative products.
- Developing our workforce’s skill sets to support achieving and exceeding customer expectations.
- Valuing Employee's contribution in suggesting and implementing improvements to the Quality Management System.
- Ensuring resources for supporting the Quality Management System are available, including training, site improvements and machinery upgrades.
- Embracing the required commitment to continual improvement.

The Policy is communicated to the Company's Employees and is available to interested parties on request.

Signed



Robert Sheppard, President & CEO  
October 2021